

45. (Once Amended) The troubleshooting portal of claim 37, further comprising an address table residing in a memory in communication with said processor, said address table containing a predefined endpoint associated with said second communication device, and wherein said user specifies to said processor said [endpoint]second communication device.

48. (Once Amended) The trouble shooting portal of claim 37, further comprising an assigned internet protocol (IP) address location residing in a memory in communication with said processor, wherein said user specifies an IP address to be saved into said IP address location, and wherein said IP address is associated with said [endpoint]second communication device.

REMARKS

Specification Amendments

Applicants amend the specification to correct a typographical error. In the originally filed specification, a claim to priority was correctly made to the pending application entitled "SYSTEM AND METHOD FOR A TROUBLESHOOTING "PORTAL" TO ALLOW TEMPORARY MANAGEMENT ACCESS TO A DEVICE BY A SERVICE PROVIDER WHEN THE ACCESS PROVIDER'S NETWORK TOPOLOGY IS A LINK LAYER OR NETWORK LAYER TOPOLOGY " filed March 1, 2000. However, the serial number of the above referenced application was incorrectly shown as ser. no. 60,181,633. The correct serial number is 60/186,136, as was correctly shown in the Assignment documents which were filed concurrently with the subject application. Applicants believe that no new matter is added.

Claim Amendments

Applicants amend the claims 9, 10, 27, 28, 45 and 48 to correct a typographical error. Applicants believe that no new matter is added.

Supplemental Declaration

Applicants submit concurrently with this Preliminary Amendment a Supplemental Declaration signed by all inventors. The Supplemental Declaration corrects a typographical error to

the originally filed Declaration. In the originally filed Declaration, a claim to priority was correctly made to the pending application entitled "SYSTEM AND METHOD FOR A TROUBLESHOOTING "PORTAL" TO ALLOW TEMPORARY MANAGEMENT ACCESS TO A DEVICE BY A SERVICE PROVIDER WHEN THE ACCESS PROVIDER'S NETWORK TOPOLOGY IS A LINK LAYER OR NETWORK LAYER TOPOLOGY " filed March 1, 2000. However, the serial number of the above referenced application was incorrectly shown as ser. no. 60,181,633. The correct serial number is 60/186,136, as was correctly shown in the Assignment documents which were filed concurrently with the subject application. A claim to priority to a domestic application pending in the United States is not an essential part of the Declaration under C.F.R. 1.63. The originally filed Declaration contains all the necessary elements to be properly granted a filing date. Therefore, Applicants assert that the correction of the originally filed Declaration by way of the Supplemental Declaration filed concurrently with this Preliminary Amendment will not change the granted filing date of 8/30/2000 for the subject application.

CONCLUSION

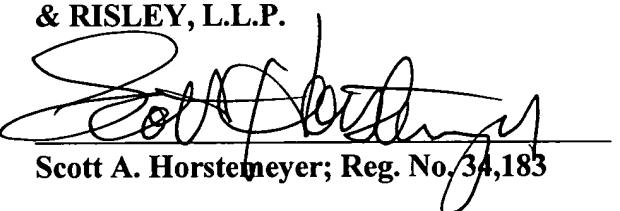
Upon entry of this Preliminary Amendment, claims 1 – 61 remain pending. It is believed that the foregoing amendments and additions add no new matter to the present application.

Favorable action in regard to the application is earnestly solicited.

Respectfully submitted ,

**THOMAS, KAYDEN, HORSTEMEYER
& RISLEY, L.L.P.**

By:


Scott A. Horstemeyer; Reg. No. 34,183

100 Galleria Parkway
Suite 1750
Atlanta, Georgia 30339-5948
(770) 933-9500

Docket No. 061607-1390